



## Case History

# Collapsing pallet causes major paint spillage at B&Q

After receiving an urgent call from one of the UK's leading waste management companies, Enviroco, Rainbow International's branch in Christchurch were asked to attend the B&Q DIY store in Poole urgently following a large paint spill.

Five of Rainbow's specialist cleaning technicians were on-site within the hour, and were faced with the spillage of 120 litres of paint in the B&Q yard; following the collapsing of a pallet that was holding multiple paint tins. The cleanup operation took a total of 6 hours and included the technicians having to jet wash the yard and its contents to ensure all of the affected areas were cleaned and sanitised thoroughly.

Prior to the cleanup operation starting Rainbow's technicians were advised by the Duty Controller at Wessex Water that it was highly important that no paint was to be washed up into B&Q's drainage system. This was due to the fact that the postcode position of the site meant that the drainage system ran straight to the harbour and not to the treatment works.

To ensure that they followed these instructions the Rainbow technicians had to ensure that gullies were removed and drains were blocked and extraction units were placed into them to collect the paint so this could be disposed of correctly as hazardous waste. To complete this job the technicians used 10 x 10 litre buckets and 4 x 120 litre water butts.

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You Recover™

## Key Facts

### Service

- Accidental Damage
- Commercial Cleaning

### Location

- Poole, Dorset

### Services Employed

- Jet Washing
- Disposal of hazardous waste