



Case History

Care Home Rescued

A recent claims surge caused distress for many families and homeowners across the UK and some of the most challenging projects were at social housing and care home institutions.

It's highly inconvenient, perhaps even exceptionally distressing for any able bodied person to have their life turned upside down following a major disaster such as a fire or flood at their property. However, for the infirm or elderly, a rapid response and restoration is absolutely critical for the health and well being of the residents following such incidents.

Dearne Lee Park Residential Care Home near Sheffield is a fine example of Rainbow's rapid response rate enabling minimal disruption to the lives of their elderly residents.

Torrential rain from floods caused an external blocked drain to back up and trigger considerable flooding all over the ground floor of this 60 bedroomed care home.

The residents had to be evacuated immediately as the foul, contaminated water could have caused serious health issues to the residents. Rainbow's local franchisee based in Sheffield then got to work on the major clean up operation, firstly clearing the debris and getting the excess water out of the home.

All of the carpets, furniture, beds along with brown and white goods were damaged beyond economical repair. The Rainbow Team had to itemise all of the damaged furnishings and goods then dispose of them.

Following this, water needed extracting from the entire ground floor area, including the lift shafts which had been up to 3 metres high in some of the living areas. Warped doors and plaster up to 1 metre high was removed, followed by a complete and thorough wash and sterilising programme. Air Manager™ was used as part of the sterilizing process, which not only kills airborne viruses and contaminants, it also completely eradicates odour, which was highly prevalent following this foul water contamination in the home.

Finally, the drying equipment was installed to dry the structure and within 2 months the occupants were allowed back into their homes, thanks to the swift action by the Rainbow International team. The project was of course run simultaneously with literally hundreds of other restorations that Rainbow was attending in the Sheffield area.

Key Facts

Service

- Flood Restoration

Location

- South Yorkshire

Services Employed

- Contents Listing
- Contents Disposal
- Water Extraction
- Stripout Works



We Restore,
You Recover™