



Case History

By Royal Appointment

Not quite by Royal Appointment but a step in the right direction!

Rainbow's Edinburgh branch worked relentlessly over a weekend following an urgent call for help from staff at Edinburgh Castle.

The "Grand Hall" at the castle was having some work done that had created the usual covering of dust and before re-opening to the public, the Castle's Management decided this would be a good time to have some 2000sq ft of velvet drapes cleaned.

Having discussed what was needed, measured up and a quote agreed Rainbow could clean the drapes off-site using solvent extraction methods.

When the Castle management team instructed the technicians that the drapes would have to be returned to the site and re-fitted by 10am Monday morning, "No problem" was the response from the Rainbow team. True to form, the curtains were cleaned and back in place ready for an important ministerial meeting that was taking place in the Grand Hall later on the Monday evening.

The client was delighted with the results of the clean and truly impressed that the job had been completed within their extremely tight schedule. "We will definitely use you again" was the satisfied feedback passed on to the local branch.

Key Facts

Service

- Carpet & Upholstery Cleaning & Maintenance

Location

- Edinburgh

Services Employed

- Contents Cleaning

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You Recover[™]