



Case History

Hotel praises speedy service

The Holiday Inn Express in Manchester had to temporarily close its doors to customers following a fire that had started in their laundry room.

Management at the hotel had made the decision to close the hotel in the morning, and instructed staff to not take any bookings whilst the restoration work was taking place. However due to the swift response and hard work of the Rainbow technicians, the hotel was able to open for business as usual by 3.30pm the very same day. Just one hour later, 80% of rooms for the same evening had been booked.

Rainbow International – Leigh, Urmston, Salford, Swinton & Radcliffe were chosen for the restoration because of their reputation for speed and efficiency in the locality, and had technical teams on-site within 1 hour of receiving the instruction.

Rainbow had their technicians immediately begin work, removing the soot and damaged laundry contents, before deodorising the entire hotel.

Air Manager™ was used extensively throughout the hotel to control the smoke odour problem. Air Manager™ is a unique, technically advanced system that draws air into an enclosed ozone chamber, before releasing it back into the environment completely sterilized and odour free. The system is simple to install and runs off normal electricity supplies, and is completely safe to use in a populated environment. It traps all smoke particles in its highly efficient filter as they pass through, thus preventing any recontamination of the environment.

Air Manger™ is also widely used in clean room environments, as it will kill 99.99% of viruses and mould spores as well as eradicating odour.

Jonathan Smith, Manager for the hotel was delighted that he could return the hotel to normal business in such a short time, ensuring minimal loss of business, and commented: -"Rainbow International were so quick and efficient with their service that it allowed us to reopen the hotel for bookings just a few hours after the fire, ensuring almost 100% business continuity"

Key Facts

Service

- Fire Restoration

Location

- North West

Services Employed

- 24 Hour Response
- Fire Damage Restoration
- Contents Clean
- Building Restoration



We Restore,
You Recover™