



## Case History

# A Right Royal Restoration

Rainbow Oxford recently had the great privilege of helping to restore one of Britain's most famous Palace's, Blenheim in Woodstock, Oxfordshire.

The Palace was built in the early 1700's, and was the birth place of Sir Winston Churchill. Currently it is home to the 11th Duke and Duchess of Marlborough.

It was originally built as a gift to John Churchill, the 1st Duke of Marlborough from a grateful nation in return for military triumph against the French and Barvarians at the Battle of Blenheim.

Following a flood there was extensive damage to several of the properties that make up one of England's largest houses. This included the residence of the Duchess of Marlborough and many of the service and tourist quarters. The gift room, garden centre and some other estates properties were badly contaminated by the flooding also.

The instruction came through the local branch of NFU Mutual. The project was particularly challenging as the age of the building dictated that the drying out process was to be kept within keeping with the building's maturity.

After removing all of the standing water, the solid wood flooring and skirting boards in many of the rooms needed lifting, treating and sanitising. Then a thorough and structured drying programme was introduced to return each of the flooded areas to their former condition.

The scale of the floods and the nature of the building meant that the complete restoration took some considerable time, with constant monitor checks to ascertain that the rooms were drying in accordance with the restoration specification.

Rainbow's local Project Manager who was challenged with restoring this great piece of British history, was very pleased with the results; which were all thanks to his painstaking attention to detail whilst tackling the project.

He said:- *"We undertake flood restoration every day of the week in modern properties, or at least properties built in the 1900's. But when you get an instruction to restore a property over 300 years*

## Key Facts

### Service

- Flood Restoration

### Location

- Oxfordshire

### Services Employed

- Flood Damage Restoration
- Damage Report
- Water Extraction
- Stripping Out Works

*old, it certainly makes you think about the heritage you have been made responsible for restoring. Old properties like this have very special drying requirements, so extra care and attention to detail was required."*

The project was a collection of many jobs in a relatively small area, and the property is not only the home of the Marlborough's, it is also one of the UK's most visited tourist attractions. It therefore obviously needs to be kept in pristine condition at all times.

The project was recently completed to the insurers, and policyholders complete satisfaction. Rainbows Project Manager continued - *"Every client and their policyholders have a right to expect exceptional service in this day and age. However, on this occasion I think we surpassed even our own high standards of service excellence thanks to the dedication and patience of our technicians"*.

**We Restore,  
You Recover™**